



Cloud Contact Centers

## 3CLogic Overview



A more efficient call center is a more productive call center.

With 3CLogic, enjoy the cost benefits of working in the cloud, while utilizing our advanced contact center software to enhance your agent's overall performance. Whether your business requires inbound, outbound, or blended solutions, we provide you with a **360-degree view of customer interactions across voice, chat, text, and social channels.**

### Have some reservations?

Perhaps you already own your system or maybe you're worried about service disruption. No problem! With 3CLogic's solutions, enjoy costs savings equal to 30% less than your Annual Maintenance Charge, while using our pre-configured templates to seamlessly migrate your contact center over to the cloud.

**It's simply your business...made better!!**

### A little bit about us...

Our founders were among the original pioneers of VoIP (Voice over IP) and saw the benefits of combining it with a distributed architecture to truly provide a resilient and scalable contact center solution. Unlike our competitors, we built our solution from the ground up with our clients needs in mind; no centralized servers and no single points of failure. We have been around since 2006 and gladly boast over 600 customers served. Take us for a spin or give us call!

## How do you benefit?

### CRM Integration

Salesforce, SugarCRM, Zoho, Infusionsoft, Microsoft Dynamics, ServiceNow.....**you name it, and we've got you covered!**

### Products and Services

**Inbound, Outbound, and Blended** contact center solutions and services with 24/7, US-based customer support.

### Virtual Telephony Application Grid (V-TAG)

With our innovative software technology, we avoid the pitfalls and limitations of traditional centralized server architecture and provide you with **greater reliability, power, capacity, and security, at a lower cost.**

### Scalability

Regardless of your call volume or reps' needs, with 3CLogic, **quickly scale your contact center up or down seamlessly.**

### Uptime

Enjoy **99.999% uptime.**

### Security

Every company values security, so why trust all your data, media, and private information to a third party? With 3CLogic, **your data stays between you and your customers.**